

PUBLIC FUNDERS, CORPORATE AND COMMUNITY PARTNERS



Partners:

Abbot Labs
Acton Academy
Adult Advocacy Center
Archaeology Digs
ASHA Ray
BalletMet
BCCO
BHB Dance Group
Bishop Griffin Resource Center
Buckeye Ranch
Celebrate One
Center for New Americans
Children's Hunger Alliance
Choices
Columbus Care Coalition
Columbus Department of Fire
Columbus Gives Back
Columbus Metropolitan Library
Columbus Public Health
Columbus State Community College
Columbus Symphony Orchestra
CORRC
CRIS
CTAP
DWAVE
Elevate Northland
ENACT
Franklin County Suicide Prevention Coalition
GBHO
Girls Who Code
Godman Guild
Groveport Madison School District
Heritage Apartments
Inprem Holistic Community Resource Center
Inspire Education Org
James Cancer Hospital
JFS
LASC (Legal Aid)
Licking County Health Department
Local Matters
Lower Lights Christian Health Center
Licking Height Local School District
Maize Road Baptist Church
Maryhaven
Mattress by Appointment Marysville
NALA
Net Care

North Community Counseling Center
ODVN
Ohio History Connection
Ohio University
Ohio Victim Witness Association
OSU School of Social Work
OSU Dept of Electrical and Computer Engineering
Partnership4Success
Per Scholas
PRM (Bureau of Population, Refugees, and Migration)
Realeyes
Reynoldsburg City Schools
Ride4Refugees
SARNCO
Stem Tree
Suicide Prevention Foundation
Syntero Care Counseling
The Girl Scouts
Twin Rivers (OH) Chapter of the Links, Incorporated
Urban Lacrosse Academy
US Together
Vedic Welfare Society
Victory Ministries
Wedgewood Apartments
Whitehall City Schools
WIC
YMCA Stable Families
Youth to Youth International
Zomi Church

Funders:
Accelerated Moving and Storage Inc.
ADAMH of Franklin County
Amazon Smile
American Electric Power
Ann Sherry Foundation
Battelle Foundation
Bottom's Up
Charter Communications Inc.
Chase Bank
City of Columbus Department of Education
City of Columbus Department of Public Utilities
City of Columbus Department of Recreation and Parks
Clintonville Moms
Columbus City Schools
Columbus Literacy Council
Columbus Metropolitan Housing Authority

Community for New Direction
Comp Drug
Crane Croup Co.
Delaware County Foundation
Economic & Community Development Institute
Egan-Ryan Funeral Home
Encova Foundation
Faith Lutheran Church
First Merchants Bank
Franklin County Board of Commissioners
Franklin County Children Services
Franklin County Department of Job and Family Services
Franklin County Office of Homeland Security & Justice
Franklin County Public Health
Governor's Office of Faith-Based Initiatives
Grange Insurance
Health Care Collaborative of Greater Columbus
Homeport
Huntington National Bank
In Christy's Shoes
Ingram White Castle Foundation
Kinnect
Kroger
Lalibela LLC
Lutheran Immigration and Refugee Service
Molina Healthcare
Nationwide Children's Hospital
Ohio Attorney General's Office
Ohio CDC Association
Ohio Department of Health
Ohio Department of Job and Family Services
Ohio Living Westminster Thurber Spiritual Life
Osteopathic Heritage Foundations
Ohio Office of Criminal Justice Services
Office of Refugee Resettlement
OSU Wexner Medical Center
Pickerington Local School District
PNC Bank
Prince of Peace Lutheran Church
Resident Resource Network
The Columbus Foundation
The Jeffrey Company
The Ohio State University
The Salvation Army
Thomas/Mary Ann Hays Family Charitable Trust
United Way of Central Ohio
William E. Pfeiffer II
Workforce Development Board of Central Ohio



1060 Mount Vernon Ave
Columbus, OH 43203



614-252-5362



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Impact Report 2022

ETSS





Welcome to ETSS 2022 Annual Report. It is my distinct pleasure and honor to invite you for the highlights and success stories of the ETSS 2022 program year. Congratulations to the Tewahedo families, partners, funders, and most of all, our clients, who were crucial to this growth, progress and impact. The biggest success of the year is that ETSS became an official resettlement agency in Ohio. We resettled over 100 Afghan individuals and are now prepared to resettle refugees from Ukraine, Burma, Sudan, Ethiopian, Eritrea, Colombia, Congo, Syria, Iraq, among others. We continued to collaborate with Central Ohio School Districts to expand services while growing to 15 site locations. We also established the New Americans Entrepreneurship Program as part of our focus on workforce development and training. If I must share with you the success and growth of ETSS in one statement, it would be this: "ETSS is incredibly strong, well positioned for ongoing activities and impactful results with passionate staff and strong financial footings." Thank you all for your support and your work with ETSS, coming together as one.

Dr. Seleshi Asfaw

Our Leadership

Board Members

Mimi McGinty
Board Chair
Project Consultant
Grange Insurance

Megnot Hailu
Vice Board Chair
Partner, Financial Services
Data & AI
IBM Consulting

Selwyn Dias
Former Board Chair
VP Operations
AEP

Shahed Zaman
Board Member
Senior Vice President,
Regional Manager
PNC Bank

Blessing Mudzinganyama
Board Treasurer
AVP, Dedicated Business
Relationship Manager
Huntington National Bank

Dr. Binaya Subedi
Board Member
Associate Professor
The Ohio State University

Dr. Caroline Kingori
Board Secretary
Associate Professor
Ohio University

Keith Wilbur
Board Member
Underwriting Analyst
Ohio Capital Corporation
for Housing

Ibrahima Sow
Board Member
Co-Founder & Facilitator
Baobab Cultural Consulting

Nick Balow
Board Member
Systema Capital
Management

Theresa Seagraves
Board Member
Assistant Health Commissioner
Director of Health Systems and
Planning
Franklin County Public Health

Neal Barkan
Board Member
Partner
Barkan Meizlish LLP

Staff Leadership

Dr. Seleshi Asfaw Ayalew
CEO & President

Amanuel Merdassa
Director of Youth Programs

Suzanne Schaefer
Director of Adult Services

Camille Thompson
Human Resources Manager

Bire Abreha
Director of Data Management

Xi (Anna) Chen
Director of Administration

Kay Lipovsky
Director of Resettlement

Our Mission

To be the focal point of societal integration for immigrants, refugees and low income individuals in Central Ohio to help improve the quality of life through education, training, supportive services, and self-development opportunities while increasing awareness of the diverse cultures and heritage in Central Ohio.

Our Vision

To see a world where refugees and immigrants are welcomed and receive training and support services to enable them to be healthy and self-reliant contributing members of the American Society.

YOUTH PROGRAMS

PROGRAM	DETAILS	OUTCOME
2021-2022 Afterschool Program	January- May 2022 operated at 13 After-School Sites serving children through homework assistance and enrichment activities 3 days a week for 4 hours.	<ul style="list-style-type: none"> Total Enrollment 548 Expanded to two counties (Franklin and Licking).
2022 Summer Enrichment Program	Hosted annual Youth Summit with cultural presentations and dances by the children. 12 Sites throughout Franklin County to help prevent summer learning loss	<ul style="list-style-type: none"> Served 525 students Operated at 12 sites Held annual Youth Summit with community partners
2022-2023 Afterschool Program	Operated at 15 different sites. Started 2 additional sites and continued offering subjects including STEAM, SEL, nutrition and fitness, and more.	<ul style="list-style-type: none"> Served 692 students 2 new Groveport Madison School District Sites
Family Engagement Program	This program provides bilingual support in 17 languages to parents and operates in Columbus City Schools and Pickerington Local School District and has recently expanded to Whitehall City Schools.	<ul style="list-style-type: none"> Made 4,150 successful contacts Set up 1,585 new parents' portals
Achieve More and Prosper (AMP)	A.M.P. provides job skills and work experience to in-school youth ages 16-18. All students enrolled in AMP in 2022 received their high school diploma, receiving financial compensation as part of the Incentive Program.	<ul style="list-style-type: none"> 84 Enrolled 100% student diplomas 38 students participated in work-based learning totalling 1,059 hours.

Our Impact

Our programs are the core of what we do at ETSS. Our holistic approach helps New Americans at every age and at every step of their journey. Below is just a snapshot of the impact of our programs.

ADULT SERVICES

PROGRAMS	DETAILS	OUTCOME
Education, Employment, Empowerment Program	EEE programs strive to connect New Americans with the skills and support they need to live healthy and self-reliant lives in Central Ohio. This is done through ESOL classes, employment support, career advising, financial literacy and more.	<ul style="list-style-type: none"> 241 visitors to North Site 24 RIDA accounts opened (Home, Vehicle, Microbusiness) 46 clients placed in jobs Established a relationship with Mid-Ohio Food Bank Collective benefitting 220 clients. 50 ESOL students came to classes
Family Care Program	ETSS Family Care Program raises awareness, educates, empowers, and provides the needed resources when domestic violence, sexual assault, human trafficking or stalking occurs.	<ul style="list-style-type: none"> 102 Primary Survivors assisted from 39 countries in 18 different languages 2,292 services provided Trained 218 People on Human Trafficking, Immigrant Issues, or Trauma Response Care 6 clients received citizenship
Community Health and Wellness Program	CHW programs provide culturally and linguistically appropriate services (CLAS) in behavioral and public health. Outreach, education and connection is provided through information and messaging in native languages.	<ul style="list-style-type: none"> 63 RHS-15 screenings Mammogram screening for 16 women Total Outreach 5,228 27 HUB referrals 200 COVID-19 kits distributed Organized 3 COVID-19 Vaccine Clinics, resulting in 110 vaccinations 7 Self-Care Meditation Sessions
OhioKAN	ETSS partners with Kinnect to offer the OhioKAN program for kinship and adoption navigation, to assist children, caregivers, and families.	<ul style="list-style-type: none"> 246 families assisted 120 Families assisted with PASSS applications Added additional ETSS Navigator.

RESETTLEMENT PROGRAM

PROGRAM	DETAILS	OUTCOME
Resettlement and Placement Program	In 2022, ETSS became an official Resettlement Agency, through partnership with LIRS, PRM, and ORR, providing newly-arrived families with intensive case management and financial support for their initial months in Columbus.	<ul style="list-style-type: none"> 101 individuals settled 100% clients in permanent housing More than a dozen clients have purchased vehicles and gotten driver's license



EVENING OF PROMISE

ETSS hosted the first in-person Evening of Promise event since 2019. This event included the celebration of 4 Community Champions, cultural entertainment, an auction and much more. Over 200 partners, community members, staff, and members of the ETSS family joined us for this event at The Fives, helping us raise more than any other EOP in ETSS history.



BUILDING CAPACITY

ETSS is growing in size as well as growing in its capacity to serve immigrants and refugees of Central Ohio. In 2022, ETSS added new programs, employees, funding, offices, and more which allow us to better serve our clients.

32% **146**
Increase in Funding Employees

YOUTH SUMMIT

Our Youth Department hosted its first fully in-person Youth Summit since the start of the pandemic. With hundreds of students in attendance, the event had cultural dances, workshops, cultural food, a soccer tournament, and a lacrosse tournament for the first time with the support of Urban Lacrosse Academy!

> 500 students in attendance



PREVENTION CERTIFICATION

ETSS received Prevention Certification from the Ohio Department of Mental Health & Addiction Services in November 2022. ETSS is in substantial compliance with the Ohio Administrative Code (OAC) Certification Standards 5122-24 through 5122-29, as applicable.



VACCINE CLINICS

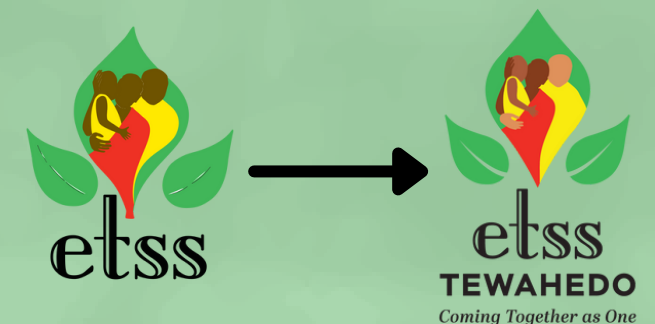
Our Community Health and Wellness team organized several COVID-19 Vaccine Clinics in collaboration with Columbus Public Health (CPH). The CHW Program also collaborated with Franklin County Public Health to distribute 200 COVID-19 kits for Immigrants, Refugees, and New Americans small businesses.

110 vaccinations given



UPDATED LOGO

ETSS updated its logo to focus on its identity of Tewahedo - Coming Together as One. These updates allow ETSS to better reflect the over 60 unique cultures that ETSS now serves while maintaining its roots.





WELCOMING FAMILIES

"Mohammad Zafari, 34, entered the country on Sept. 5 with his wife, Hakima Rezayee, 28, and their 18-month-old daughter, Zahra.

Last August, the family traveled back and forth to the Kabul airport from a nearby friend's house, failing many times to get on a plane to safety. "The situation was very bad," Zafari said. "The Taliban was firing. ... We couldn't get into the airport."

Zafari and his family live in Reynoldsburg now, thanks to the help of ETSS, and Zafari was able to get a job working security. " (The Columbus Dispatch, Photo: Courtney Hergesheimer)



OHIO MICROBUSINESS DEVELOPMENT PROGRAM

After receiving funding for microbusiness training and technical assistance through the Ohio CDC, a partnership was formed with researchers from the Fisher College of Business at OSU and Elevate Northland to create an 8-week business training program with guest speakers and 1-on-1 coaching.

42 program graduates

RESETTLEMENT

In 2022, ETSS became an official Resettlement Agency welcoming 101 individuals who had been displaced into Central Ohio. This makes ETSS one of three Resettlement Agencies in Central Ohio.

101 individuals settled



CULTURAL COMPETENCY

ETSS created and presented 5 Cultural Competency/Culturally and Linguistically Appropriate Services trainings to over 300 individuals. Because of an ETSS panelist's discussion, a local school system will have vegan menu options for students and staff from Ethiopia and other cultures to honor dietary restrictions due to fasting throughout the year. Development of the Cultural Competency (CLAS) training was supported, in part, by the Advancing Health Literacy to Enhance Equitable Community Responses to COVID-19 grant through The Office of Minority Health.



RIDA PROGRAM

The RIDA (Refugee Individual Development Account) program offers life-changing incentives for financial education through a match grant that helps individuals purchase their own car or home, start a microbusiness, or continue their education.

Accounts Opened:

6	25	3
Home	Vehicle	Microbusiness



YOUTH DEPARTMENT CAPACITY BUILDING

ETSS OST Program has grown significantly, expanding to 15 after-school sites and doubling Program Manager positions. In 2022, OST expanded services outside of Franklin county for the first time ever- operating at Licking Heights School District and Groveport Madison School District during the 2022-2023 school year.

692 projected students served

Why ETSS?

Volunteers

"While difficult to find words that adequately describe our experience, perhaps a quote from Mother Teresa sums it up best, "We can do no great things – only small things with great love." It seems that members of our team who have personally interacted with our family are rejoicing as much or more than the family. Our lives have fresh purpose, greater humility, and expanded meaning. The early weeks of our experience have already been transformative, and we team members have been granted so much more than we have given. There is a deep connection with and love for this family and for our fellow team members. We have a much more profound appreciation for our abundance of blessings and a desire to stand together in compassion with all humanity. Life is beautiful despite all the struggles that we all will face at one time or another. Best of all, there has been plenty of laughter and joy to share together!"

-Prince of Peace Welcome Team Member

"Working directly with a resettlement family and ETSS staff has shown our small group all the roles ETSS staff must take on to help each family. Our volunteer group has learned a lot about the needs of refugee families and how ETSS helps."

-Resettlement Program Volunteer

Students and Parents

"I like activities and programs and writing in my journal... the joke of the day and playing games."

- Student, North 1

"Today, my child got reading comprehension, vocabulary exercises, and addition. I really appreciate it; it is very good for him to practice. Thanks, and keep it up!"

- Parent, East

Board

"ETSS creates the type of community that I want to live in – communities where immigrants and refugees are empowered"

- Board Member

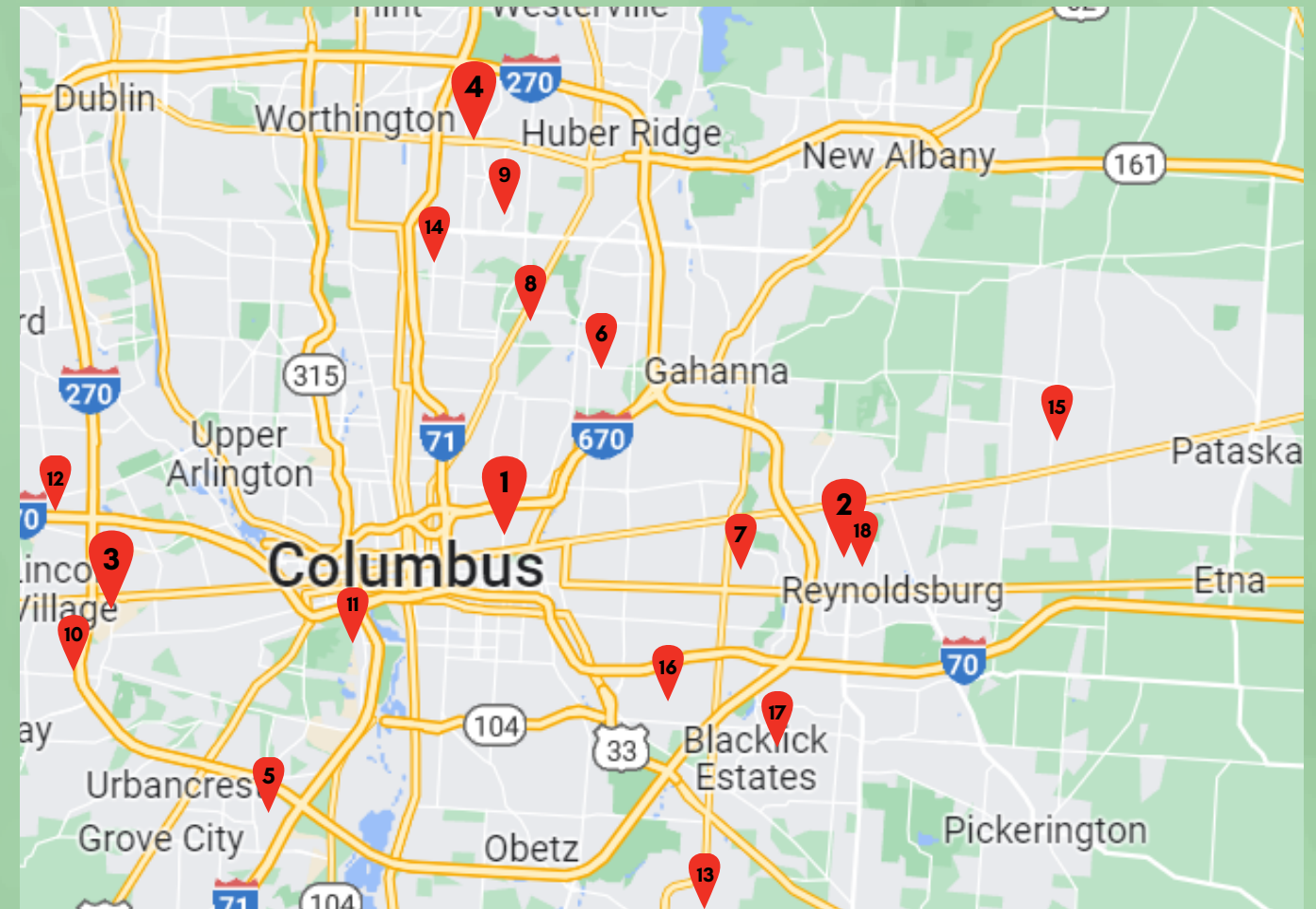
Staff

"She always talks about my work as Community Navigator and how I am making changes in client's life. I feel happy to hear the positive comments from clients that I can make changes in their life."

"When my clients smile, I have my blessing"

"I took one of my Afghan Clients to a Pashto financial training at a local Bank. Afterwards, he told me he was thankful for the valuable information, but he also shared how elated he was to meet Afghan families. He shared with me that it was the very first time in his six months in Columbus that he met other Afghans, and he shared his contact information with them all. He had a big smile the whole way home. I consider this a success because it shows RIDA enriches our client's resettlement beyond financial education."

Our Locations



1. Main Office

1060 Mt Vernon Ave, Columbus, OH 43203

2. East Office

588 McNaughten Rd, Columbus, OH 43213

3. West Office

4129 W Broad Street, Columbus, OH 43228

4. North Office & North 1 OST Site

5918 Sharon Woods Blvd., Columbus OH 43229

5. Bending Brook OST Site

2584 Augustus Ct, Urbancrest OH, 43123

6. Northeast OST Site

2444 Gatewood Rd, Columbus Ohio

7. Whitehall OST Site

4750 Kae Ave, Whitehall Ohio, 43213

8. Framingham OST Site

3333 Deserette Lane, Columbus Ohio, 43224

9. Northtowne OST Site

4767 Northtowne Blvd, Columbus Ohio, 43229

10. Emerald Glen OST Site

930 Regentshire Dr, Columbus OH, 43228

11. West OST SITE

791 Griggs Ave., Columbus OH, 43223

12. Trabue Crossing OST Site

1425 Crossing Green Ln, Columbus OH, 43228

13. Groveport Madison OST Site

751 Main St, Groveport OH, 43125

14. North 2 OST Site

4251 Maize Rd, Columbus Ohio, 43224

15. Licking Heights OST Site

6507 Summit Rd, Pataskala OH, 43062

16. Marsh Run OST Site

2393 Canal Bay Way, Columbus OH, 43232

17. Dunloe Elementary OST Site

3200 Dunloe Rd, Columbus OH, 43232

18. East OST Site

530 McNaughten Rd, Columbus OH, 43213