

ANNUAL REPORT

HELPING IMMIGRANTS AND REFUGEES FROM ALL COUNTRIES ESTABLISH ROOTS AND GAIN SELF-SUFFICIENCY



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Adult Services

ETSS Adult Services includes a variety of programs aimed to help new arrivals develop the skills they need to become self-sufficient. Programs are culturally sensitive, relevant and located in the neighborhoods where our clients live. These services include ESOL, Job Training and Placement and more.

12
Citizenship
Tests
Passed

34
Countries
Served

552 Enrolled
in Job &
ESOL
Program

199 Clients
Placed in
Jobs



Youth Program

Our after-school programs provide academic support in core subjects. Tutors and program leaders focus on the development of STEM, literacy, and Social Emotional Learning. Programs are designed to celebrate culture, prepare for school, career and college readiness, and focus on engaging with parents.

482 Student
After-
School
Program

9 Locations
(with new
Whitehall
location)

345 Student
Youth
Summer
Camp



Community Navigators

The Community Navigator Program utilizes members of the community to reach members of the community. We reached more than 1,621 clients in 2019. The Navigator's primary focus in 2019 was the Bhutanese-Nepali population, but our reach extended to a diverse population across central Ohio.

724 Mental
Health
Screenings

1621 Clients
Directly
Served

12 Tabling
Events



A.M.P Program

98%
Program
Completion

This program connects youth with ETSS AMP Coaches who work with youth to build a customized plan for their future while helping to address the youth's current challenges. A.M.P. connects youth with services to develop skills, employment opportunities and knowledge that will move them to the next level of achievement.

7365
Internship
Hours



Family Care

The ETSS Family Care Department serves survivors of domestic violence and human trafficking through advocacy, case management and educational presentations. The goal of the Family Care Department is for the community to be informed and clients and their families to be safe, secure and independent.

187
Secondary
Survivors
Served

82
Primary
Survivors
Served

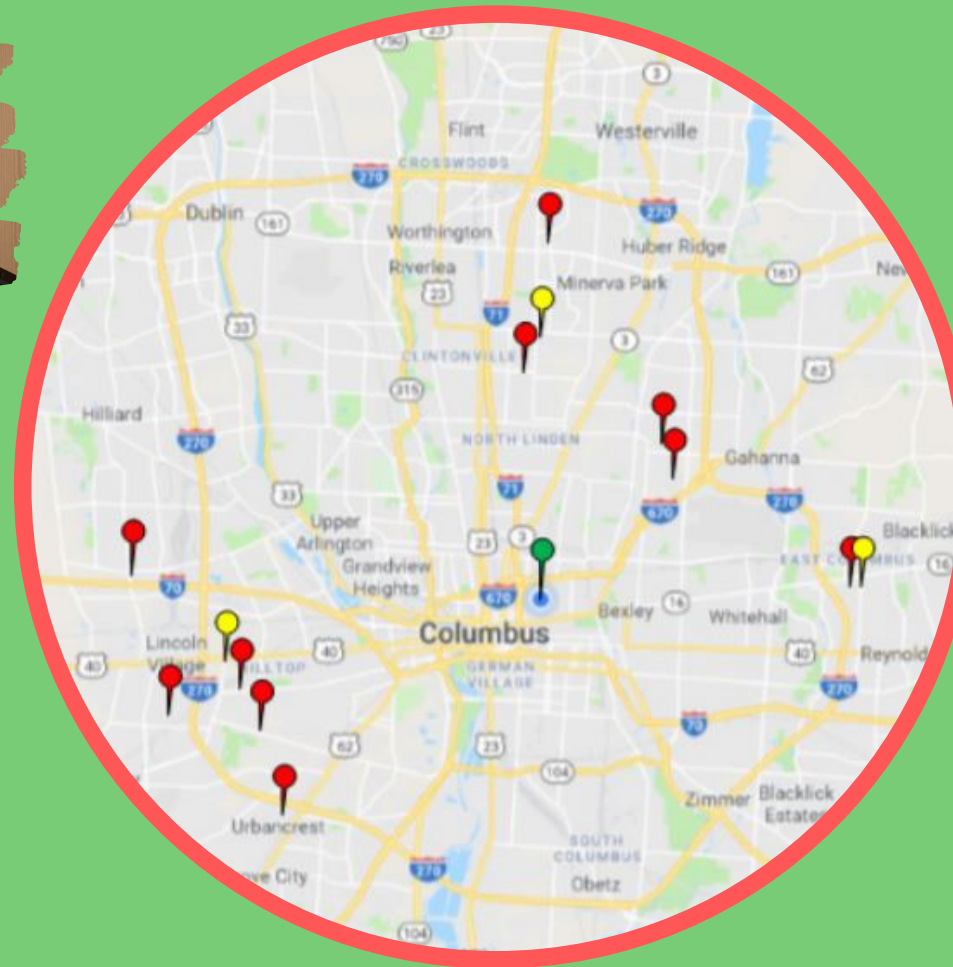
160
Outreach
Events

12,596
Miles
Driven



Evening of Promise

The 2019 Evening of Promise brought together over 400 friends of ETSS to celebrate Community Champions and the success of our programs and services throughout the year. This year's Honorees included Marguerethe Jaede, The Legal Aid Society of Central Ohio, Kevin Dixon and Gherima Woldemariam. Working with our staff and clients, each of the honorees has contributed significantly to improving the lives of refugees and immigrants in Central Ohio. Evening of Promise is the annual fundraising gala. Our silent auction, Raise the Paddle and live auction featuring tickets from Southwest Airlines and Allstate Purple Purse, combined with our generous sponsors, helped raise over \$86,000, a new record for the event. Dr. Darrell Mason Gray II, M.D., an ETSS Board Member, served as our Master of Ceremonies. Bhutanese-Nepali and Ugandan dancers provided wonderful, cultural entertainment while guests enjoyed a delicious dinner with a wide variety of ethnic desserts.



Youth Program Sites

- | | |
|--|--|
| East
530 McNaughten Rd | West II
3800 Briggs Rd |
| North 1
5918 Sharon Woods Blvd | Northeast
2444 Gatewood Rd |
| Whitehall
2505 Brentnell Ave | Bending Brook
2585 Augustus Ct |
| West 1
3774 Eakin Rd | |
| North II
4077 Karl Rd | East
530 McNaughten Rd |
| South
2584 Augustus Ct | North
4099 Karl Rd |

Adult Program Sites

Main Office

1060 Mt Vernon Ave



Youth Summit

Annually ETSS holds an end of summer celebration as the culmination of the Summer Youth Enrichment Camp. The ninth annual event, held on the Ohio Dominican University campus, was a great success. Over 450 youth, parents, guests and partners attended on a beautiful early August day. It was a day of building multicultural understanding and celebration of the arts through cultural performances, skill building, workshops and other engaging activities. Everyone enjoyed a buffet of foods from around the world as another way of embracing diversity. The annual soccer tournament drew huge crowds of supporters and was a fun closing event of the day. The 2019 theme of Oh the Places You Will Go! enriched the entire summer program and contributed to the fun and learning during the 2019 Youth Summit.

Looking back, 2018 was a year of leadership and excellence. We served over 10,000 individuals in areas of employment, youth services, health, education, translation and interpretation, domestic violence and human trafficking and case management and referral services. Our new East Adult Center opened at the end of the year and has proudly served more than 17 countries since November. ETSS Mental and Behavioral Health Navigators and Foreign Trained Immigrant and Refugee pilot projects successfully transformed into programs. Our youth program is still strong, and we are adding new partners. With 12 locations, over 185 employees, 47 partners and 225 volunteers, ETSS has the reach and expertise in community development to promote positive social change. Throughout Central Ohio, ETSS offers New Americans the integration support they need to transition well into their new communities, help them to feel at home, and develop a sense of belonging. I thank my Board, staff, funders, community-based partners and volunteers for providing an opportunity to help and serve the New American communities.



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